

## **Refund Status User Manual**

### **1. Overview**

Income tax refund means a refund amount that is initiated by the income tax department if the amount paid in taxes exceeds the actual amount due (either by way of TDS or TCS or Advance Tax or Self-Assessment Tax). The tax is calculated after taking into consideration all the deductions and exemptions at the time of assessment by income tax department.

Refund processing by the tax department starts only after the return is e-verified by the taxpayer. Usually, it takes 4-5 weeks for the refund to be credited to the account of the taxpayer. However, if refund is not received during this duration, the taxpayer must check for intimation regarding discrepancies in ITR; check email for any notification from the IT department regarding the refund. The taxpayer can also check refund status on the e-filing as per the process detailed hereunder.

### **2. Pre-requisites for availing this service**

- Valid User ID and Password
- PAN is linked with Aadhaar number
- ITR filed claiming refund

### **3. Process/Step-by-Step Guide**

#### **3.1 Refund Status**

Step 1: Go to the e-Filing portal homepage.

**e-Filing Anywhere Anytime**  
Income Tax Department, Government of India

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**Quick Links**

- e- Verify Return
- Link Aadhaar
- e-Pay Tax
- Income Tax Return (...)
- Verify Your PAN
- Know TAN Details
- Tax Information...
- Link Aadhaar Status
- Authenticate notice...
- Know Your AO
- Instant E-PAN

I upload UDINs. 4. Form SBA to be filed under rule 8B(6) for FY 2021-22 is available for filing on portal. 5. A H

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Click hyperlink for FAQs of upgraded Link Aadhaar service...
- Date : 23-May-2022 [e-Campaign](#)  
Dear AExxxxxx4D, File Form 10BD by 31st May 2022. Kindly ignore, if...
- Date : 06-May-2022 [News](#)  
E-filing of Tax Audit Report Form 3CA-3CD and 3CB-3CD for...
- Date : 12-May-2022 [e-Campaign](#)  
Webinar on Form 10BD

Step 2: Enter the user ID and password.

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\* Indicates mandatory fields

**Login**

Enter your User ID \*

[Continue >](#)

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**Know about your User ID**

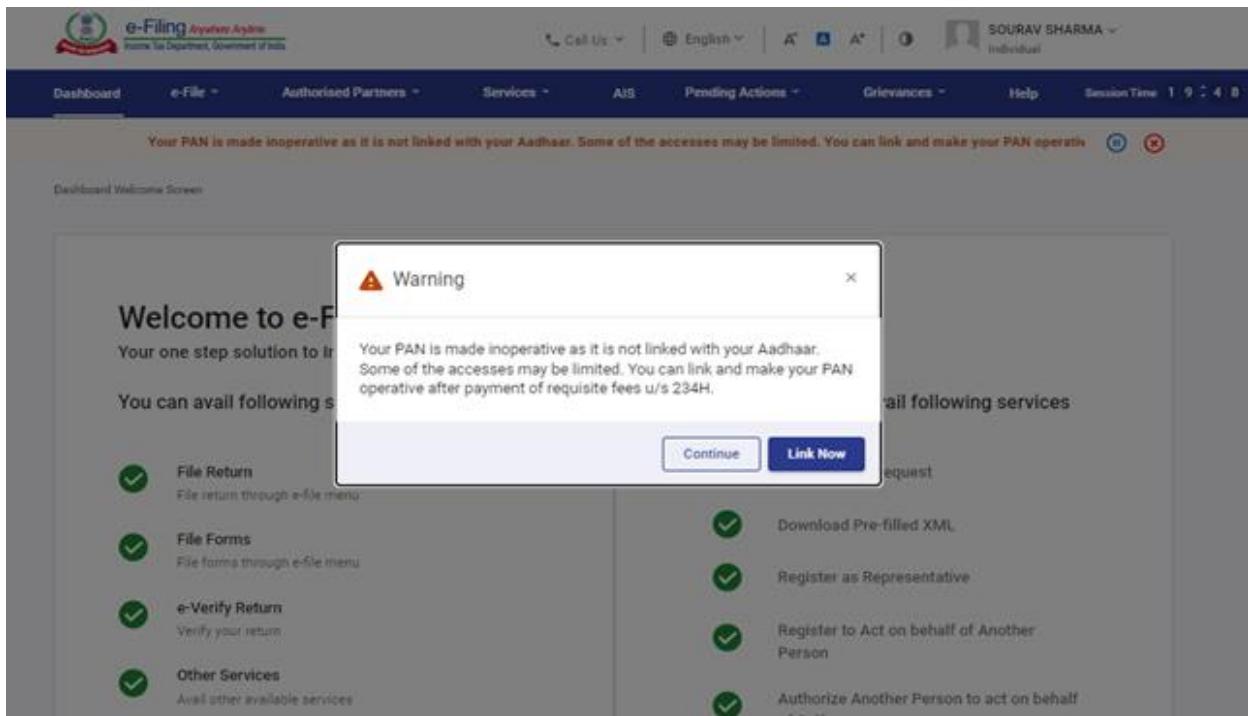
**PAN (Permanent Account Number)**  
**For Individuals** (Salaried employee, Senior citizen, Self-employed, NRI)  
**For Other Than Individuals** (Company, Trust, AOP, AJP, BOI, Firm, Local Authority)

**Aadhaar Number**  
**For Individuals** (Salaried employee, Senior citizen, Self-employed, NRI)

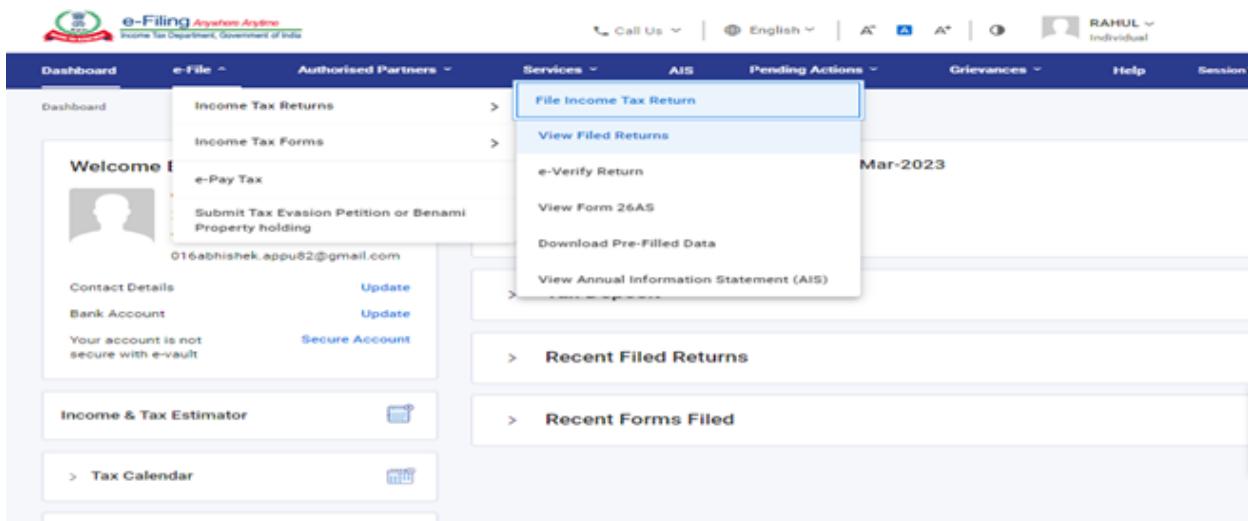
**Other User ID**  
**For Chartered Accountant, Tax Deductor and Collector, e-Return**

For individual users, if PAN is not linked with the Aadhaar, you will see a pop-up message that your PAN is made inoperative as it is not linked with your Aadhaar.

To link the PAN with Aadhaar, click on **Link Now** button else click **Continue**.



Step 3: Go to e-File tab > Income Tax Returns > View Filed Returns.



Step 4: Now you can check the refund status for the desired Assessment year.

Click on **View Details** and here you can also check the life cycle of filed ITR.

## View Filed Returns

The e Filed Returns are available for download /view starting Assessment Year 2013-14.

Please note that the refund will be credited only to the PAN linked Bank Account. Please ensure the same.

 Export to excel

 Filter

6 Filings till date

A.Y. 2022-23

Filing Type  
Original

-  Refund Re-issued  
Dec 13, 2022
-  Refund failure  
Dec 1, 2022
-  Processed with  
refund due  
Dec 1, 2022

[View More](#)

ITR : ITR-3  
Acknowledgement No : 784857081071122

Filed By : self  
Filing Date : Nov 7, 2022  
Filing Section : 139(1)

[Download Intimation Order Dated Dec 1, 2022](#)

[View Details](#)

 [Download Form](#)

 [Download Receipt](#)

 [Download JSON](#)

### Status 1: When refund is issued:

Filing Type  
Original

ITR : ITR-1  
Acknowledgement No : 821586230311221  
Filed By : SELF

Filing Date :  
Dec 31, 2021  
Filing Section : 139(1)

-  Refund issued  
Jan 15, 2022

Mode of Payment : ECS  
Refund Amount : 17420  
Date of clearance : Sat Jan 15 05:30:00 IST 2022

-  Processed with refund due  
Jan 11, 2022
-  Under Processing  
Jan 11, 2022
-  Under Processing  
Jan 11, 2022
-  Successfully e-verified  
Dec 31, 2021
-  Pending for e-verification  
Dec 31, 2021
-  ITR Filed  
Dec 31, 2021

### Status 2: When refund is partially adjusted:

Filing Type <b>Original</b>	ITR : ITR-1 Acknowledgement No : 253536240310818 Filed By : SELF	Filing Date : <b>Aug 31, 2018</b> Filing Section : 139(1)
<ul style="list-style-type: none"> <li><span style="color: green;">✓</span> Refund issued <b>Sep 29, 2018</b></li> <li>Mode of Payment : E</li> <li>Refund Amount : 130</li> <li>Date of clearance : 2018-09-29</li> <li><span style="color: green;">✓</span> Processed and partially refund adjusted <b>Sep 22, 2018</b></li> <li><span style="color: green;">✓</span> Under Processing <b>Sep 7, 2018</b></li> <li><span style="color: green;">✓</span> EVC Accepted <b>Sep 5, 2018</b></li> <li><span style="color: green;">✓</span> E-Verified <b>Aug 31, 2018</b></li> </ul>		

Status 3: When full refund adjusted:

<b>A.Y. 2022-23</b>		
Filing Type <b>Revised</b>	ITR : ITR-4 Acknowledgement No : 106821480021122 Filed By : self	Filing Date : <b>Nov 2, 2022</b> Filing Section : 139(5)
<ul style="list-style-type: none"> <li><span style="color: green;">✓</span> Processed and full refund adjusted <b>Nov 2, 2022</b></li> <li>Date of order :</li> <li>Date of SMS :</li> <li>Date of Email :</li> <li>Email ID :</li> <li>Refund Status</li> </ul> <p><a href="#">Download Intimation Order</a></p>		
<span style="color: green;">✓</span> ITR Filed <b>Nov 2, 2022</b>		

Status 4: When refund is failed:

## A.Y. 2020-21

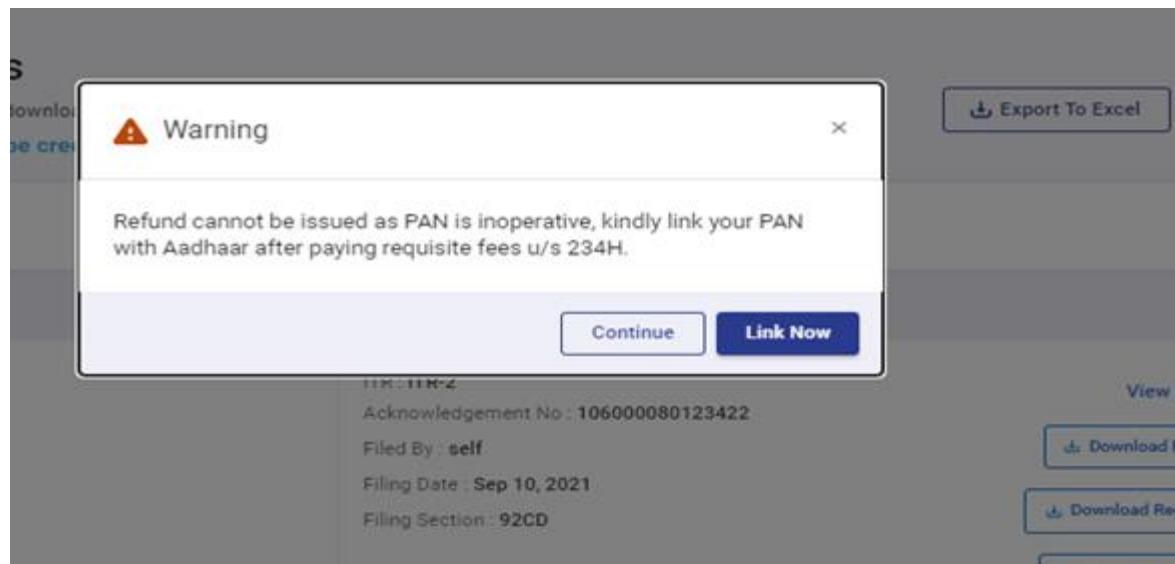
Filing Type Original	ITR : ITR-3 Acknowledgement No : 102457680150722 Filed By : self	Filing Date : Jul 15, 2022 Filing Section : 139(1)
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Refund failure  
Aug 18, 2022  
Date of failure : Thu Aug 18 14:36:04 IST 2022  
Reason for Failure : PE0006  
Date of Communication : Thu Aug 18 14:36:04 IST 2022  
Email ID : pavi@infosys.com  
[Submit Refund Reissue](#)

Action :

Processed with refund due  
Aug 18, 2022  
 Under Processing  
Aug 3, 2022  
 Under Processing  
Aug 3, 2022  
 Successfully e-verified  
Jul 15, 2022  
 Pending for e-verification  
Jul 15, 2022  
 ITR Filed  
Jul 15, 2022

**Note:** If your PAN is inoperative, your refund will get failed and you will see a warning message to link your PAN with the Aadhaar.



Warning

Refund cannot be issued as PAN is inoperative, kindly link your PAN with Aadhaar after paying requisite fees u/s 234H.

Continue [Link Now](#)

Acknowledgement No : 106000080123422  
Filed By : self  
Filing Date : Sep 10, 2021  
Filing Section : 92CD

### Other reasons of refund failure:

In addition to above, a refund from the Income Tax Department scheduled to be paid may fail to get credited to your bank account for the following reasons:

1. In case the bank account is not pre-validated. It is now compulsory to pre-validate your bank account.
2. The name mentioned in the bank account does not match with PAN card details.
3. In case of an invalid IFSC code.
4. If the account that you have mentioned in the ITR has been closed.